

# Training Guide

## e-Xchange Access (Share2Care)



### Disclaimer

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Periodically changes to business processes, updates to systems, or applications, result in training guides and materials being updated. It is the responsibility of the delegate to check that they have the most up-to-date guides. All guides contain a Change Control table at the front, which will detail when the document was updated. If you want to check if you have the correct version, please email: [share2care@alderhey.nhs.uk](mailto:share2care@alderhey.nhs.uk).



## Change Control

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Document Type			Document Title	
Reference guide			e-Xchange Access (Share2Care)	
Version	Date	Owner/s	Change	Purpose
V0.1	18 August 2021	Jae Richardson, Business & Benefits Analyst and Angela Dawe, Clinical Implementation Manager (Authors), and Faye Sefton, Digital Project Manager, Communications & Engagement (Design)	Document creation	New format
V0.2	29 <sup>th</sup> November 2021	As above	Upgrade to software	Updates required
V0.3	15 <sup>th</sup> February 2022	As above	Additional functionality	Updates required

## Document Approval

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Version	Date	Approver Name	Approver Job Title
V1.0	06/07/22	Martin Wilson	Consultant Neurologist, CCIO Cheshire and Merseyside ICS Specialty Advisor

## Hints and Tips

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	This symbol suggests a tip or a good method of working for speed and efficiency
	This symbol suggests a caution or an action to be aware of
	This symbol indicates an Information Governance warning or the steps you need to take in the event of an issue (technical or other)
	This symbol indicates features, hints and tips that support digital optimisation



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## Share2Care e-Xchange

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### About Share2Care

The Share2Care e-Xchange Programme aims to join up digital services across Cheshire and Merseyside, Lancashire and South Cumbria to improve communication between health and care organisations.

Share2Care works by allowing the authorised health and care professionals that use it, to have controlled access to view certain types of patient information that is held by different health and care organisations located across the region. With e-Xchange being the viewing platform that Share2Care utilises within Cheshire and Merseyside to display this information.

The patient's clinical information is available to the right professionals, in the right place, at the right time, so they can make a more informed assessment, resulting in care that is safer and more effective for all.



For the latest information on which organisations are publishing documents, please refer to the [Share2Care website](#).



It is important to always remember Caldicott, Principle 7 when accessing patient data: "The duty to share information can be as important as the duty to protect patient confidentiality - Health and social care professionals should have the confidence to share information in the best interests of their patients within the framework set out by these principles. They should also be supported by the policies of their employers, regulators and professional bodies."



Equally, as a Share2Care e-Xchange user, with access to confidential sensitive information, we'd like to remind you of your responsibilities and obligations to respect the confidentiality of the patients and/or service users that you serve. You must only access care records and disclose information if you have a lawful reason for doing so, to support the direct care of patients and/or service users under your care, as accessing care records or disclosing information without a valid reason is unlawful, and may lead to disciplinary action. As Caldicott, Principle 6 states "Every use of confidential information must be lawful. All those handling confidential information are responsible for ensuring that their use of and access to that information complies with legal requirements set out in statute and under the common law."



## Launching Share2Care e-Xchange through your Electronic Patient Record (EPR) system

Many Organisations view the Share2Care e-Xchange record via their Organisation's EPR system. To do this, simply search for your patient in your Organisation's EPR system and then launch e-Xchange, which will open as a separate viewer within patient context. Once the viewer opens, your patient's demographic details will be displayed in a banner across the top of the window, and below this any available documents for your patient will be shown. If no documents for your patient are currently available, a 'No documents' message will display. If you do not access Share2Care e-Xchange via your Organisation's EPR system, then you can access it via a Share2Care e-Xchange icon on your desktop.

## Logging in to Share2Care e-Xchange via the desktop icon

First, you'll need to click on the 'e-Xchange' icon on your desktop (as shown below) and you'll then be prompted to log into the Share2Care e-Xchange platform.



When prompted to log into Share2Care e-Xchange use your network account User Name and Password and click 'Login'.

HealthSuite Interoperability Viewer

User Name

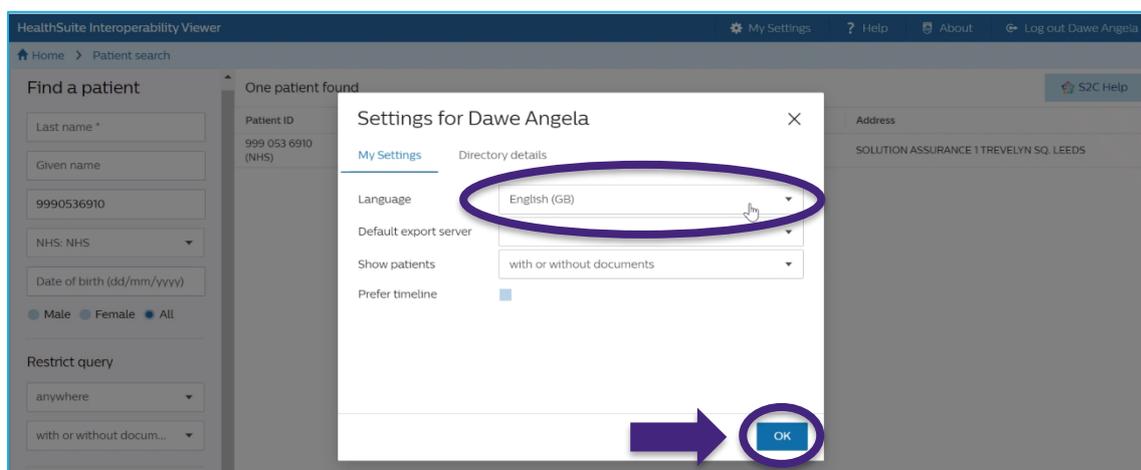
Password

Login



## My Settings (for desktop icon users only)

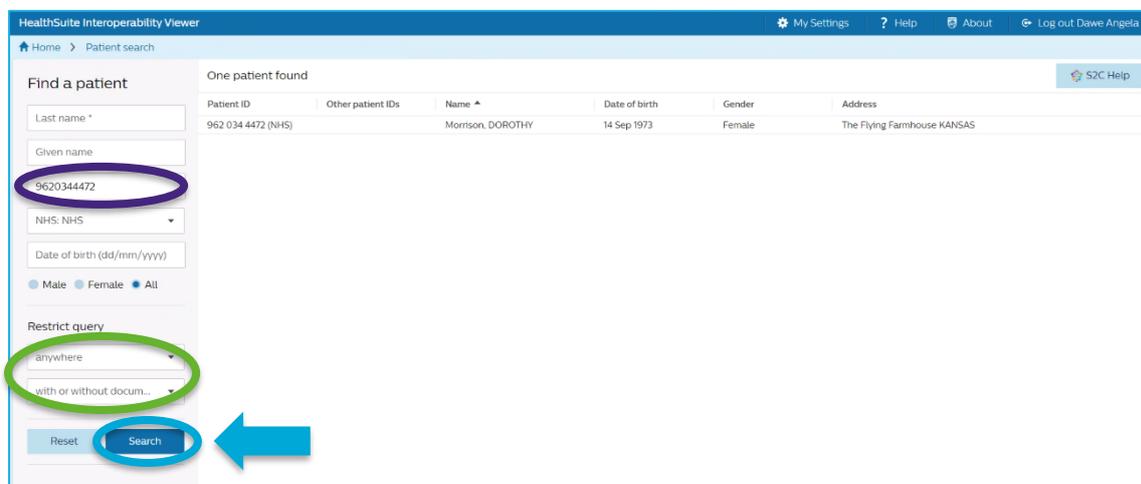
The first time you log in to e-Xchange via the desktop icon, check your language settings are set to English (GB) and click 'OK'; this will ensure that any dates are displayed in the English format dd/mm/yyyy. You only need to do this once, as the system will remember this setting.



If logging in via the desktop icon, then you will need to search for your patient. To do this, use the ID field to enter the ID number of your patient (the ID field is highlighted in purple in the image below).

Leave the 'Restrict Query' fields (highlighted in green) to the default settings.

Next, click the 'Search' button (highlighted in blue in the image below).

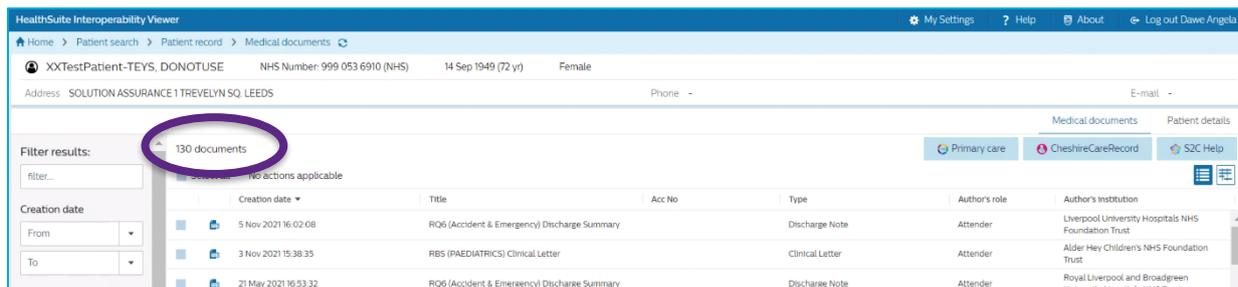




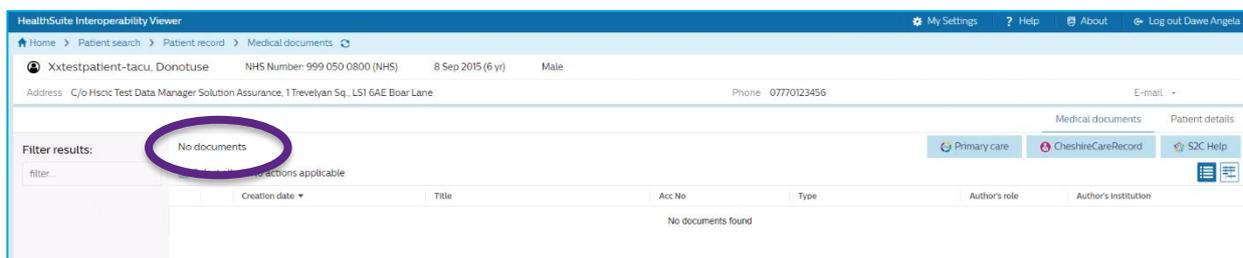
Once the e-Xchange viewer opens, your patient's demographic details will be displayed in a banner across the top of the window.



Below the patient's demographic details, the total number of currently available documents for your patient will be displayed (as shown on the next page).



If there are currently no available documents for your patient, then 'No documents' will be displayed.



## Navigating e-Xchange

Trusts publish their documents to e-Xchange.



It's important to note however, that once documents are published to e-Xchange they are then filtered according to different organisations preferences; which makes it easier for you to access quickly the information that is most relevant to you about your patients.

The view within e-Xchange is broadly divided into seven sections: Filter results, Medical Documents, Patient Details, Timeline view, Primary Care, Cheshire Care Record, and S2C Help.



## Filter Results

Initially when you search for your patient's record, all documents published for your patient will be displayed. You can use the 'Filter results' fields on the left-hand side if you wish to change the view, for example by Author, Class or type.

The screenshot shows the 'HealthSuite Interoperability Viewer' interface. At the top, there's a patient search bar with 'XXTestPatient-TEYS, DONOTUSE' and 'NHS Number: 999 053 6910 (NHS)'. Below this is a table of 130 documents. On the left, there's a 'Filter results' sidebar with a search box and dropdown menus for 'Creation date' and 'Author's Institution'. A pink circle highlights the 'Filter results' section, and a pink arrow points to the 'Show more' link in the 'Author's Institution' list.

Creation date	Title	Acc No	Type	Author's role	Author's Institution
5 Nov 2021 16:02:08	RQ6 (Accident & Emergency) Discharge Summary		Discharge Note	Attender	Liverpool University Hospitals NHS Foundation Trust
3 Nov 2021 15:38:35	RBS (PAEDIATRICS) Clinical Letter		Clinical Letter	Attender	Alder Hey Children's NHS Foundation Trust
21 May 2021 16:53:32	RQ6 (Accident & Emergency) Discharge Summary		Discharge Note	Attender	Royal Liverpool and Broadgreen University Hospitals NHS Trust
21 May 2021 16:43:11	RQ6 (Accident & Emergency) Discharge Summary		Discharge Note	Attender	Royal Liverpool and Broadgreen University Hospitals NHS Trust
21 May 2021 16:42:26	RQ6 ()		Discharge Note	Attender	Royal Liverpool and Broadgreen University Hospitals NHS Trust
1 Feb 2021 16:51:45	RW4 (ENT) Clinical Document		Clinical Document	Attender	Mersey Care NHS Foundation Trust
13 Oct 2020 08:35:47	REN (Clinical Oncology) Clinical Summary		Clinical Summary	Attender	Clatterbridge
23 Jun 2020 10:28:33	Discharge Summary		Discharge Note	Attender	Royal Liverpool and Broadgreen University Hospitals NHS Trust
23 Jun 2020 10:16:24	RBS (PAEDIATRIC OPHTHALMOLOGY) Clinical Letter		Clinical Letter	Attender	Alder Hey Children's NHS Foundation Trust
23 Mar 2020 14:58:43	RET (Clinical-NOS) Clinical Letter		Clinical Letter	Attender	The Walton Centre NHS Foundation Trust
23 Mar 2020 11:18:05	RET (CLINICAL NEURO-PHYSIOLOGY) Clinical Letter		Clinical Letter	Attender	The Walton Centre NHS Foundation Trust
12 Feb 2020 13:49:22	RBS (PAEDIATRIC OPHTHALMOLOGY) Clinical Letter		Clinical Letter	Attender	Alder Hey Children's NHS Foundation Trust
4 Jul 2019 13:19:30	RBS (HISTOPATHOLOGY) Laboratory result		Laboratory result	Laboratory service	Alder Hey Children's NHS Foundation Trust

## Medical Documents

You can view medical documents that are available in e-Xchange with ease. Simply click on the document you're interested in viewing, to open it on screen. To return to the full documents list, just click on the 'Medical Documents' tab.

The screenshot shows the 'HealthSuite Interoperability Viewer' interface with a document viewer. The patient search bar shows 'TESTIO, Merge' and 'NHS Number: 888 888 8888 (NHS)'. The document title is 'RBS (PAEDIATRICS) Clinical Letter'. A green arrow points to the 'Medical documents' tab in the top right corner.

Test Clinic Letter from Alder Hey for Patient AH000003,  
NHS No 8888888888  
Created 02/11/21



## Patient Details

Similarly, you can view your patient's details such as their demographics and additional patient identifiers by clicking on the 'Patient Details' tab. To return to the full documents list, just click on the 'Medical Documents' tab.

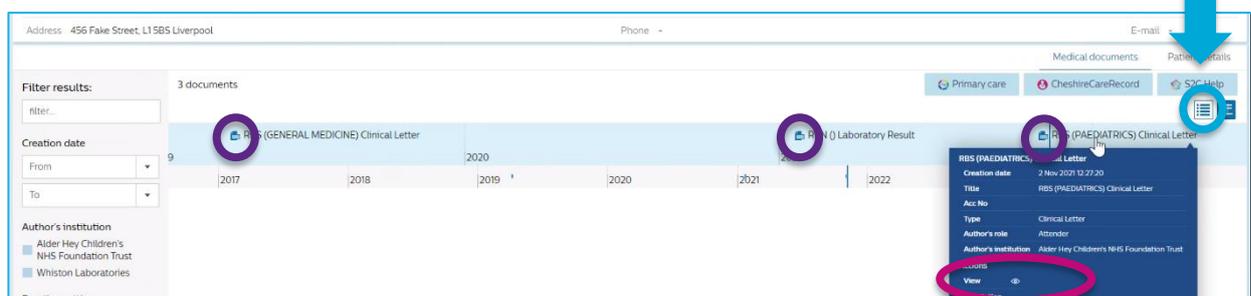


## Timeline View

The timeline view can be accessed by clicking on the 'Timeline View' button, which is highlighted in orange in the image below. Once the timeline view has opened, you'll be able to see a graphical representation of the documents shown, according to the date the documents were created, this is highlighted in green in the image below.



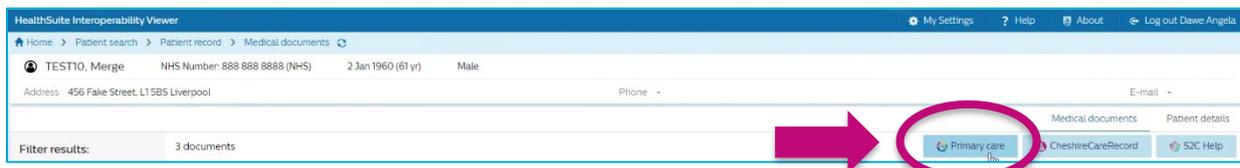
Documents can be viewed by selecting the relevant PDF icon (highlighted in purple in the image below), and then selecting 'View' (highlighted in pink in the image below) from the actions menu to view the document. Close the document view by clicking the cross on the top right of the view. Then click on the 'Show document list' button (highlighted in blue in the image below) to return to the documents list.



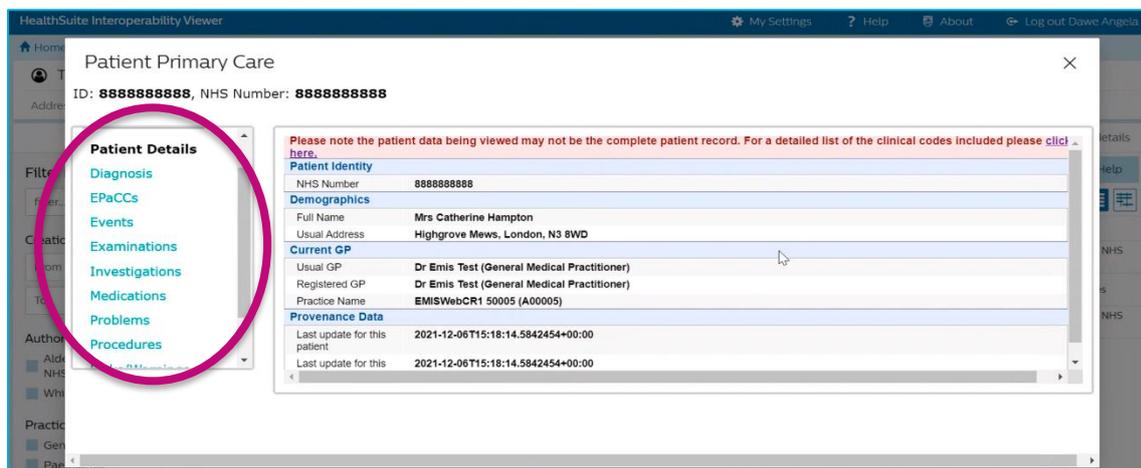


## Primary Care

The 'Primary Care' button displays a view of your patient's GP record. The information within the available GP record is delivered promptly via the Medical Interoperability Gateway (MIG) and will be up to date where available. MIG is the Medical Interoperability Gateway which provides access to the GP record.



The GP patient record in e-Xchange is displayed as ten views, plus an EPaCCs (Electronic Palliative Care Co-ordination Systems) view, on the left-hand side of the screen. For more information on what you can see via these different views, please read pages 10-14, which explain the different views available in more detail.



To access the relevant view that you're interested in, simply click on it on the left-hand side of the screen, to display available information.



When you have finished viewing the primary care information, click the 'Close' button on the top right to return to the main screen.



## Primary Care record not available in e-Xchange



It is important to note that if your patient's GP record is not available via e-Xchange there may be a number of reasons why. For example; GP practices not activating sharing agreements, patients refusing to



share their record, or technical reasons. If the patients GP record isn't available, a message will appear as shown: 'No Patient Record Was Returned To MIG'.



### Ten Standard GP Views, plus EPaCCs View

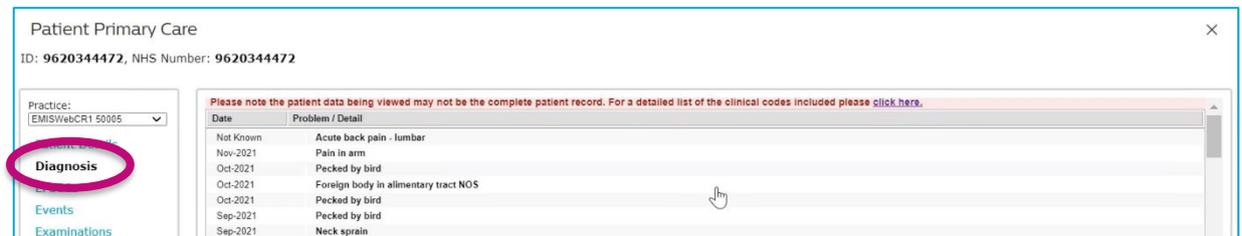
**Practice** – Displays information held about your patient by different GP practices. To see this data, you'll need to select a GP practice first.



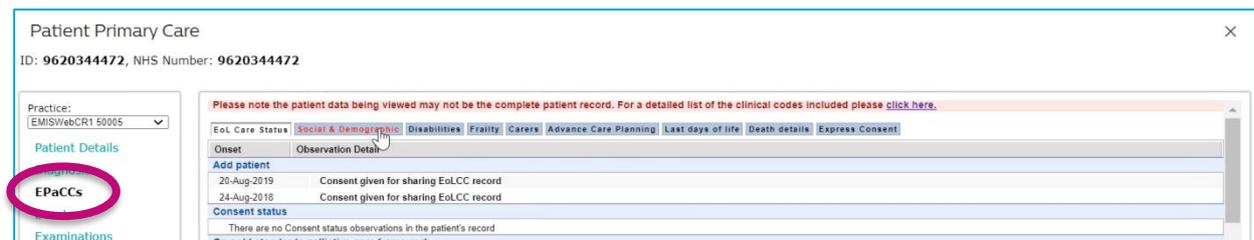
**Patient Details** – Displays patient demographic and current GP information.



**Diagnosis** – Displays known current diagnosis for your patient.



**EPaCCs (Electronic Palliative Care Co-ordination System)** – Displays information about your patient such as their End of Life (EoL) Care Status, Social & Demographic, Disabilities, Frailty, Carers, Advance Care Planning, Last Days of Life, Death details and Express Consent.





The EPaCCs tab will be displayed for all patients that have a GP record available within e-Xchange, regardless of whether your patient is on an end of life pathway or not.

**Events** – Displays encounters, referrals and admissions for your patient.

Practice: EMISWebCR1 50005

Encounters Referrals Admissions

Date	Encounter	User/Role
09-Nov-2021	Inbound Document	External User
08-Nov-2021	GP Surgery	Dr Emis Test
08-Nov-2021	GP Surgery	Dr Luke Raynor
08-Nov-2021	GP Surgery	Dr Luke Raynor

**Examinations** – Displays examinations information, for example blood pressure for your patient.

Practice: EMISWebCR1 50005

Date	Examination	Result
02-Nov-2020	O/E - blood pressure reading	160/90 mmHg
31-May-2018	O/E - blood pressure reading	100/80 mmHg
26-Jan-2018	O/E - blood pressure reading	120/80 mmHg
23-Nov-2017	O/E - blood pressure reading	120/80 mmHg
20-Jun-2017	O/E - blood pressure reading	125/68 mmHg
20-Jun-2017	O/E - blood pressure reading	140/70 mmHg
20-Jun-2017	O/E - blood pressure reading - test	138/74 mmHg
20-Jun-2017	O/E - blood pressure reading - BP reading 246	150/80 mmHg

**Investigations** – Displays information for: Recent Tests, Biochemistry, ECG, Haematology, Imaging, Microbiology, Cytology, Others, Physiology, and Urinalysis for your patient.

Practice: EMISWebCR1 50005

Recent Tests Biochemistry ECG Haematology Imaging Microbiology Cytology Others Physiology Urinalysis

Date	Investigation	Result	Range
08-Nov-2021	Serum cholesterol	-	-
09-Sep-2021	Renal function tests normal : test	-	-

**Medications** – Displays Current Medication, Past Medication, and Medication Issues for your patient.

Practice: EMISWebCR1 50005

Current Medication Past Medication Medication Issues

Last Issue	Drug / Dose / Quantity
Not yet issued	Phenoxymethylpenicillin 250mg tablets, Two To Be Taken Four Times A Day, 40 tablet
Not yet issued	Phenoxymethylpenicillin 250mg tablets, Two To Be Taken Four Times A Day, 40 tablet
Not yet issued	Amoxicillin 125mg/5ml oral suspension, 100ml, 100 ml
Not yet issued	Warfarin 500microgram tablets, Take As Prescribed In Anticoagulant Treatment Book, 28 tablet
Not yet issued	, 0.0 ml
Not yet issued	, 0.0 ml
Not yet issued	, 10.0 ml
22-Jul-2020	Naproxen 250mg tablets, One To Be Taken Twice A Day, 28 tablet
30-Apr-2020	Phenoxymethylpenicillin 250mg tablets, Two To Be Taken Four Times A Day, 40 tablet



**Problems** – Displays current problems and past problems for your patient.

Patient Primary Care  
ID: 9620344472, NHS Number: 9620344472

Practice: EMISWebCR1 50005

**Problems**

Please note the patient data being viewed may not be the complete patient record. For a detailed list of the clinical codes included please click [here](#).

Onset	Observation Detail
Nov-2021	Pain in arm
08-Nov-2021	Toe pain
08-Nov-2021	Toe pain
08-Nov-2021	Broken tooth injury
28-Oct-2021	Epigastric pain
28-Oct-2021	Accidental falls
27-Oct-2021	Accident caused by broken glass
27-Oct-2021	Fall from ladder
16-Sep-2021	HIV risk lifestyle : test 16 09
23-Oct-2020	Child is cause for safeguarding concern
28-Sep-2020	Treatment Escalation Plan : Treatment Escalation Plan
28-Sep-2020	Special patient note : SPN Trigger

**Procedures** – Displays procedure details, observations details, and immunisations for your patient.

Patient Primary Care  
ID: 9620344472, NHS Number: 9620344472

EPaCCs  
Events  
Examinations  
Investigations  
Medications  
**Procedures**  
Risks/Warnings  
Summary

Please note the patient data being viewed may not be the complete patient record. For a detailed list of the clinical codes included please click [here](#).

Onset	Procedure / Details
<b>Operations</b>	
05-Jun-2018	Injection into bursa
17-Jul-2002	Enzyme destruction of intervertebral disc : Going to pain clinic
22-Jul-2001	[SO]Facet joint of lumbar spine : In pain
02-Dec-1999	Upper GI endoscopy : Diarrhoea disappeared
<b>Immunisations</b>	
18-Oct-2021	Administration of third dose of SARS-CoV-2 (severe acute respiratory syndrome coronavirus 2) vaccine : test
18-Oct-2021	Administration of fifth dose of SARS-CoV-2 (severe acute respiratory syndrome coronavirus 2) vaccine : test
18-Oct-2021	Administration of fifth dose of SARS-CoV-2 (severe acute respiratory syndrome coronavirus 2) vaccine : test
18-Oct-2021	Administration of fourth dose of SARS-CoV-2 (severe acute respiratory syndrome coronavirus 2) vaccine : test

**Risks/Warnings** – Displays allergies, adverse reactions, and contraindications for your patient.

Patient Primary Care  
ID: 9620344472, NHS Number: 9620344472

EPaCCs  
Events  
Examinations  
GP Journal View  
Investigations  
Medications  
Problems  
Procedures  
**Risks/Warnings**  
Summary

Please note the patient data being viewed may not be the complete patient record. For a detailed list of the clinical codes included please click [here](#).

Date	Risk / Details
<b>Allergies and Adverse Reactions</b>	
06-Oct-2020	Allergy to banana
06-Oct-2020	Latex allergy
06-Oct-2020	Egg allergy
06-Oct-2020	Peanut allergy
06-Oct-2020	Food allergy
06-Oct-2020	Nut allergy
06-Oct-2020	Allergy, unspecified
15-Mar-2019	Nut allergy
07-Nov-2018	Egg allergy



**Summary** – Displays recent tests, allergies and adverse reactions, current problems, and current medications for your patient.

The screenshot shows the 'Patient Primary Care' interface for patient ID 9620344472. The left-hand menu has 'Summary' highlighted with a red circle. The main content area displays a warning message, followed by sections for 'Current Problems', 'Current Medication', 'Allergies and Adverse Reactions', and 'Recent Tests'. The 'Recent Tests' section shows two entries for 'Blood glucose level' with values of 5.100 mmol/L and 5.200 mmol/L.



When you have finished viewing the information in the 'Primary Care' area, click the 'Close' button on the top right to return to the main screen.

The screenshot shows the 'Patient Primary Care' interface for patient ID AH101866303. A red arrow points to the 'Close' button (an 'X' icon) in the top right corner of the window.

## Logging out of e-Xchange

To log out of e-Xchange click the 'Log out' tab at the top right of the screen.

The screenshot shows the 'HealthSuite Interoperability Viewer' interface. The top right navigation bar contains 'My Set', 'About', and 'Log out Dave Angela'. A red arrow points to the 'Log out Dave Angela' button, which is circled in red.



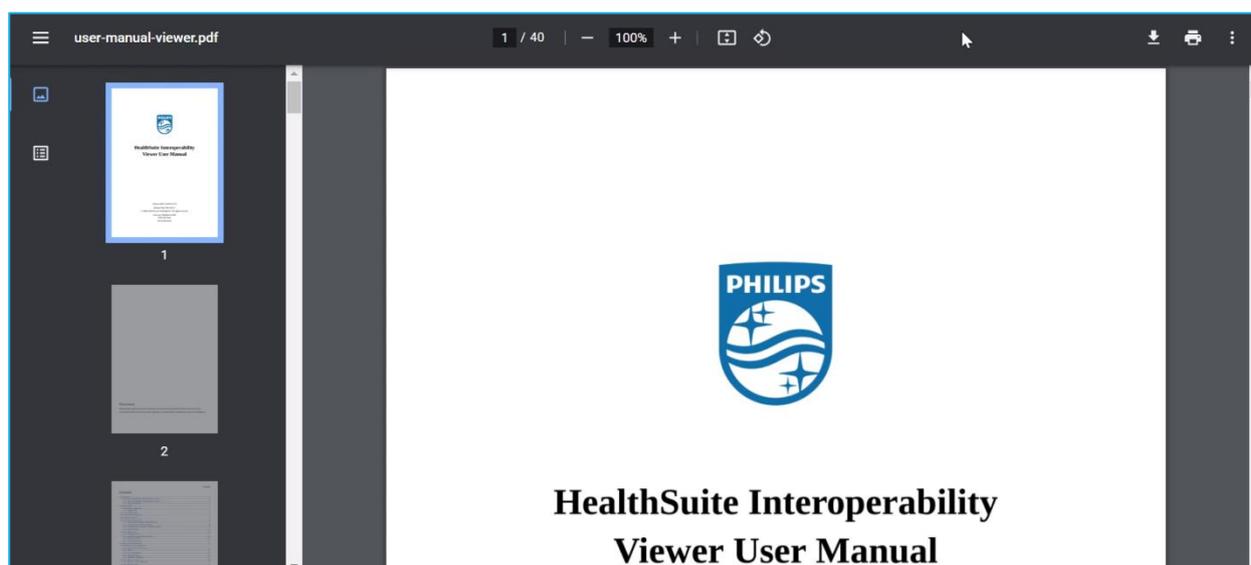
## S2C & Other help

Please note you can access tailored help and advice that's been developed specifically to support you with using the e-Xchange platform, by clicking on the 'S2C Help' button, that's located under the 'Patient Details' tab.



The 'S2C help' area is located on the Cheshire and Merseyside Health and Care Partnership's website under the [Share2Care Resources page](#), which features a range of useful resources to support you in using e-Xchange, with more to be added shortly.

You can also access more generic help and advice about the Philips HealthSuite Interoperability Viewer, by selecting the 'Help' tab option in the dark blue banner at the top of the screen to display a User Manual, as shown below.





## Further help and guidance

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For help and guidance about using Share2Care e-Xchange please contact your Organisation's IT service helpdesk.

### Share2Care



If you'd like more information about the Share2Care programme, you can visit the [Share2Care website](#), or [YouTube playlist](#), which contains videos from staff across the patch, who explain in their own words the benefits of using the platform.

**Training Guides** – You can access training guides and other Share2Care resources by visiting the [Share2Care Resources page](#) on the Cheshire and Merseyside Health and Care Partnership's website. This page also includes the training guide in a video format, which may be more beneficial for you, particularly if you're a visual or auditory learner.

## In the event of any issues

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If you experience any issues (technical or other) whilst using the e-Xchange platform, we've outlined below the correct procedures you need to follow:

**Trouble accessing the platform** - If you're having trouble accessing the Shared Care Record platform, you'll need to speak to your local IT service desk team, as access to the platform is controlled by placing relevant users into the correct Active Directory (AD) group.

**Password Resets and Usernames** - If you want to reset your password or have username queries, you'll need to speak to your local IT service desk team, who can support with access issues, as the log-in details you sign in to your work device (computer/laptop/mobile) with should be the details you use to access the platform with too.

**Access links to the platform** - If you need access to a link to Shared Care Record instances/portals you'll need to speak to your local IT service desk team, who will be able to provide you with access, as each organisation has a bespoke link to access the platform.



**Information Governance (IG) concerns** - If you find an issue with the documents you've viewed on the platform (such as wrong documents listed against a patient, or incorrect patient details), you'll need to raise this as a clinical incident. Please note that you can raise a clinical incident by using your organisations chosen clinical incident management tool (such as Datix or Ulysses). You should also log the incident with your local IT service desk team, so it can be raised to your organisation's IG team, who will contact the organisation that has published the incorrect information on the platform, for this to be investigated further and resolved.

**Technical issue raised** – If a technical issue with the platform that could potentially risk care delivery has been flagged to an organisation, the clinical safety officer or IG lead for the organisation will be informed, and they'll need to complete a root cause analysis (RCA). The reviewing officer/lead will be given access to an audit tool for the platform, in order to support them in ensuring that any patient's/person's records that may have been impacted, due to the technical issue, can be identified and a mitigation or plan put in place to ensure the RCA can be completed appropriately and closed. The outcome of the RCA will then be addressed at the relevant regional committee.

## Cheshire Care Record

### e-Xchange Users Access to Cheshire Care Record



**Please note - due to current technical constraints, the view of the Cheshire Care Record is not yet available for health and care professionals across the region, although, we are working towards making this available in the future.**

Cheshire Care Record button displays a view of your patient's Cheshire Care Record. To launch the Cheshire Care Record viewer, simply click on the 'Cheshire Care Record' button, and the viewer will open in a new browser tab.





If Internet Explorer 11 is your main browser, we'd advise opening the Cheshire Care Record platform in a different browser. This is because the platform

This functionality is not available in Internet Explorer. Please use Firefox, Edge or Chrome browser.

doesn't function when launched in Internet Explorer 11, and as such, you will see the message shown below; 'This functionality is not available in Internet Explorer. Please use Firefox, Edge or Chrome browser'.

Once the Cheshire Care Record has opened, you'll see your patient's details are displayed in a banner across the top of the screen.



The Cheshire Care Record is comprised of a series of tiles, and you'll need to scroll across to find and select the appropriate tile you're interested in, to view the relevant information it links to.

The screenshot shows the Cheshire Care Record interface. At the top right, it says 'Share2Care SSO'. Below that is a patient banner with the following information: 'MORRISON DOROTHY (Mrs)', 'Female Sex', '14-Sep-1973 (47y) Born', and '962 034 4472 NHS No.'. Below the banner is a row of navigation tiles: 'MEDICATIONS', 'RESULTS', 'VITALS', 'ACTIVITY', 'PROBLEMS', 'CANCER CARE', 'MENTAL HEALTH', 'SOCIAL CARE', and 'GP INFO'. A mouse cursor is pointing at the 'GP INFO' tile.

## Record not available in the Cheshire Care Record



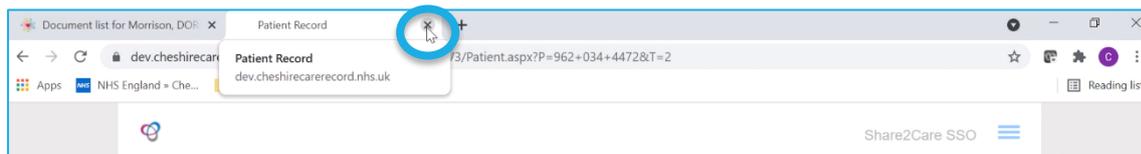
Please note if your patient's record is not available in the Cheshire Care Record, there may be a number of reasons why, including GP practices not activating sharing agreements, your patient refusing to share their record, technical reasons or your patient is not registered in the CCR. A message will appear as shown below: 'Cheshire Care Record does not have this patient registered'.

Cheshire Care Record does not have this patient registered.

## Logging out of the Cheshire Care Record

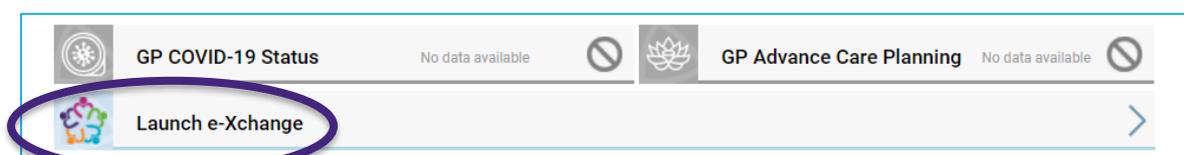


When you have finished viewing information in the Cheshire Care Record, close the browser tab to return to e-Xchange.



## Cheshire Care Record Users Access to e-Xchange

To launch e-Xchange, with your patient in context within the Cheshire Care Record, click on the 'launch e-Xchange' icon, which will open e-Xchange as a separate viewer. For more information on navigating e-Xchange, please refer to the ['Navigating e-Xchange'](#) section of this user guide.



## Cheshire Care Record Users Logging out of e-Xchange.

When you have finished viewing information in e-Xchange, close the browser tab to return to the Cheshire Care Record.

## Cheshire Care Record help

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For help and guidance about using the Cheshire Care Record please contact your Organisation's IT service helpdesk.

### Cheshire Care Record



If you'd like more information about the Cheshire Care Record, you can visit the [Cheshire Care Record Website](#), [Twitter page](#) or [watch a tutorial on YouTube about how to use the platform](#).



# Wirral Health Information Exchange (HIE)

## Reading the Wirral Health Information Exchange (HIE) Summary



Please note, the Wirral Health Information Exchange (HIE) is an existing Place-based shared record, and may contain additional, richer information for Wirral residents, over and above the documents already being shared to Share2Care e-Xchange.

### Filter Results

You can use the 'Filter results' fields on the left-hand side to select "Wirral HIE" to view the Wirral HIE Clinical Summary.

The screenshot shows the HealthSuite Interoperability Viewer interface. At the top, it displays patient information for 'ZZZTESTPATIENT-HIE, DONOTUSE' with NHS Number 999 052 8411, born 17 Jun 1990, female, living at PRESCOT ROAD L14 0AA. The left-hand navigation pane shows a list of NHS trusts, with 'Wirral HIE' selected and circled in red. The main area shows a list of documents, including a 'Clinical Summary' and a 'Discharge Summary'.

Creation date	Title	Acc No	Type	Author's role	Author's Institution
	Clinical Summary		Summary of Episode Note		Wirral HIE
12 May 2021 13:03:56	Discharge Summary		Discharge Note		Wirral University Teaching Hospital NHS Foundation Trust



Please note, if Wirral HIE does not appear when the results are filtered, this means that no Wirral HIE Clinical Summary is available.

### Clinical Summary

The Wirral HIE Clinical Summary will then appear in the clinical documents tab.



HealthSuite Interoperability Viewer

My Settings ? Help About Log out: Dawe Angela

Home > Patient search > Patient record > Medical documents

ZZZTESTPATIENT-HIE, DONOTUSE NHS Number: 999 052 8411 (NHS) 17 Jun 1990 (32 yr) Female

Address e PRESCOT ROAD L14 0AA Phone L E-mail -

All Documents Clinical Imaging Patient details

Primary care CheshireCareRecord SZC Help

Showing 2 of 16 documents

Creation date	Title	Acc No	Type	Author's role	Author's Institution
	Clinical Summary		Summary of Episode Note		Wirral HIE
12 May 2021 13:03:56					Wirral HIE



**Please note, there will only ever be one Wirral HIE clinical summary for your patient, and this will display any interventions recorded in the Wirral HIE that your patient has had, in reverse chronological order.**

## Patient Details

When the Wirral HIE clinical summary is opened the patient's demographic details are displayed below the e-Xchange patient demographic details.

Home > Patient search > Patient record > Medical documents > Document

ZZZTESTPATIENT-HIE, DONOTUSE NHS Number: 999 052 8411 (NHS) 17 Jun 1990 (31 yr) Female

Address e PRESCOT ROAD L14 0AA Phone L E-mail -

All Documents Clinical Imaging Patient details

View Clinical Summary

Patient DONOTUSE ZZZTESTPATIENT-HIE ID 44503290515  
H S C I C LEEDS GBR L51 6AE  
HP: 99995550000

Birth Date June 17, 1990 Gender Female

Consultant Created January 6, 2022

Continuity of Care Document (body only)

Problems

Problem	Status	Onset Date	Classification	Date Reported	Comments	Source
Benign hypertension		12/05/2021		08/07/2021		Arrowe Park Hospital



**Please note, it's important to check that the patient's demographic details shown within the Wirral HIE match the details shown on e-Xchange. In the exceptionally rare occurrence where the patient's demographic details don't align, you'll need to raise this as a clinical incident and log it with your local IT service desk team, so it can be raised to your organisation's IG team. Please see page 16 for more details.**



## Allergies

Allergies, adverse reactions, and alerts are shown within the Wirral HIE.

The screenshot shows the HealthSuite Interoperability Viewer interface. At the top, there is a navigation bar with 'Home', 'Patient search', 'Patient record', 'Medical documents', and 'Document'. Below this, patient details are displayed: 'ZZZTESTPATIENT-HIE, DONOTUSE', NHS Number: 999 052 8411 (NHS), 17 Jun 1990 (31 yr), Female. Address: e-PRESCOT ROAD L14 0AA, Phone: L, E-mail: -. The interface includes tabs for 'All Documents', 'Clinical', 'Imaging', and 'Patient details'. A 'Clinical Summary' section is visible, followed by a 'Medications' table. Below that, an 'Allergies, Adverse Reactions, Alerts' table is shown with the following data:

Substance	Category	Reaction	Severity	Reaction type	Status	Date Reported	Comments	Source
penicillin	DRUG	Rash	Moderate	ALLERGY	ACTIVE			Wirral University Teaching Hospital NHS Foundation Trust
amoxicillin	DRUG	Rash		ALLERGY	ACTIVE		Slight rash, remedy with antihistamines	Wirral University Teaching Hospital NHS Foundation Trust



**Please note, when viewing the Wirral HIE summary only allergies recorded within the Wirral HIE summary are displayed. For a full list of allergies please refer to the Primary Care view within e-Xchange, see pages 10-14 for more details.**